

www.karrilee.com

Blessed Memories Scrapbooks by Karrilee

~Customer Agreement~

To place an order, please print out this Agreement, fill in the blanks, include your signature and the date, and submit it with your photographs.

Customer Name: _____

Mailing Address: _____

Phone Number: (_____) _____

Best time to call (Pacific Standard Time): _____

E-mail Address: _____

Please read the following information carefully. By signing the agreement you accept and agree by the terms of this agreement.

1. All items to be included in the scrapbook album (pens, paper, stickers, adhesives, embellishments, etc.) are to be from a reputable company who supplies photo-safe products that are acid/lignin free. Any unforeseen damage resulting from these products is not the liability of Karrilee Aggett.
2. If your photos are damaged while in the care of Karrilee Aggett in the event of a tornado, flood, fire, theft, etc., she agrees to pay for the cost of reprinting all the photographs from their negatives. In the case of irreplaceable photographs or memorabilia that are damaged, the customer agrees to not hold Karrilee Aggett liable.
3. All photographs and memorabilia will be mounted using acid and lignin free permanent adhesive. An attempt to remove photos once in place will result in damage to the photograph.
4. The customer can cancel an order at anytime but is liable for the cost of each page that has already been created at \$12.00 per page. The deposit will be returned minus the cost of work already done and return shipping. If the amount due is more than the deposit, items will be withheld until payment for remaining balance is received.
5. All photographs are subject to cropping and begin altered unless noted not to do so by the customer.
6. All photos, memorabilia, or supplies provided by the customer that were not used will be shipped with the customer's completed album.
7. The customer agrees to pay shipping charges of the completed album. When the album is finished, a bill will be sent via e-mail for the total balance due for the completed album, plus the cost of shipping the package insured and certified. The final balance will be due before the album is shipped out.
8. Karrilee Aggett will make every attempt to ensure satisfaction throughout the creative process. In the event that the customer is not satisfied, Karrilee Aggett agrees to redo a total of 2 pages, and in addition, make adjustments to up to three or four pages, depending on the size of the Album. The customer will incur all return shipping costs.

Customer Signature: _____

Date: _____

Karrilee Aggett agrees to request permission to use any scanned images of layouts made to post on www.Karrilee.com as samples for future customers, or to be submitted for magazine layouts.